



# Seminar on Benchmarking Your Quality Practices against the 2018 HKMA Quality Award Winners

Thursday, 27 September 2018



Based on the renowned Malcolm Baldrige National Quality Award, the HKMA Quality Award was introduced in 1991 to reward and publicly recognize those organizations that have achieved outstanding standards of quality and made a lasting commitment to the process of quality management.

In this seminar, practitioners from our 2018 Award winners will share with us their experience in developing a strong quality culture within their organizations and how this culture is maintained. They will surely provide new perspectives in quality management. You are welcome to benchmark your own campaigns with some of Hong Kong's excellent companies.

For details of the Award, please visit [www.hkma.org.hk/qa](http://www.hkma.org.hk/qa).

## Winners of the 2018 HKMA Quality Award

### GRAND AWARD 大獎

Hong Yip Service Company Ltd 康業服務有限公司

### EXCELLENCE AWARD 卓越獎

Anlev Elex Elevator Ltd 安力電梯有限公司

### MERIT AWARD 優異獎

LF Logistics (Hong Kong) Ltd 利豐物流(香港)有限公司

### SPECIAL AWARD FOR ESTABLISHED AND MEDIUM ENTERPRISES 中型企業特別獎

Central Business Information Ltd 滙華商業資訊有限公司

Design Information Centre 設計情報中心

New World Facilities Management Co., Ltd 新世界設施管理有限公司

## PROGRAMME

2:00 pm	Welcoming Address by Professor Matthew Yuen Chairman of 2018 HKMA Quality Award Board of Examiners
2:05 pm	"Getting Started on Baldrige: Your Quality Journey" by Ms Ivy Leung Member of 2018 HKMA Quality Award Board of Examiners
2:25 pm	Presentation by Ms Cimmy Yuen, Director Hong Yip Service Company Ltd (This session is in Cantonese)
2:45 pm	Presentation by Ir Dr Sammy Wan, Manager, Quality, Safety & Environment Anlev Elex Elevator Ltd (This session is in Cantonese)
3:05 pm	Coffee Break
3:25 pm	Presentation by Mrs Polly Heiss, Senior Vice President, Business Development LF Logistics (Hong Kong) Ltd (This session is in English)
3:45 pm	Question-and-Answer Session
4:05 pm	Panel Session for Special Award for Established and Medium Enterprises Winners (This session is in Cantonese) - Mr Ray Chan, President of Central Business Information Ltd - Mr Kevin Chan, Chairman of Design Information Centre - Ms Doris Luey, Executive Director of New World Facilities Management Co., Ltd
4:40 pm	Question-and-Answer Session
5:00 pm	End of programme

## VENUE

HKMA Management Development Centre  
Lecture Theater  
3/F Tower 2  
South Seas Centre  
75 Mody Road  
Tsim Sha Tsui  
Kowloon

Tel: 2574 9346

## FEES

HKMA Members: HK\$380 per person  
Non-members: HK\$580 per person  
Group Discount: HK\$50 off per person for 3 persons or more from the same company  
SME's Special Offer: One of the Decision Makers from each SME may enrol to the Seminar Free of Charge

## ENQUIRIES

Fion Sze

Tel: 2774 8504

## SCHEDULE FOR 2019 HKMA QUALITY AWARD PROGRAMME

Application for the 2019 Quality Award is now open. Deadline for Initial Submission is Friday, 28 December 2018. Please refer to our website for details of the 2019 Award programme ([www.hkma.org.hk/qa](http://www.hkma.org.hk/qa)).

## REGISTRATION

Please complete and return the registration form together with appropriate fee(s) to the Secretariat by Wednesday, 19 September 2018. Reservations by **fax (2365 1000)** are welcome. No separate letter of acceptance will be issued.

### SEMINAR ON "BENCHMARKING YOUR QUALITY PRACTICES AGAINST THE 2018 HKMA QUALITY AWARD WINNERS"

Thursday, 27 September 2018

REGISTRATION FORM (ACQ-47131-2019-1-SS)

To: Ms Fion Sze  
The Hong Kong Management Association  
16/F, Tower B, Southmark, 11 Yip Hing Street,  
Wong Chuk Hang, Hong Kong

Tel: 2774 8504  
Fax: 2365 1000  
Email: [qualityaward@hkma.org.hk](mailto:qualityaward@hkma.org.hk)

I would like to reserve \_\_\_\_\_ seat(s) for the above Seminar.

For participants or companies with more than one enrolment, please attach the participant list including name, title, telephone and email.

Enclosed is a crossed cheque for HK\$ \_\_\_\_\_ (payable to The Hong Kong Management Association)

Cheque No. \_\_\_\_\_ Fee paid by  company  self  
(HKMA Members: HK\$380; Non-members: HK\$580; Group discount: \$50 off per person for three persons or more from the same company)

Name: Dr/Mr/Ms \_\_\_\_\_ Position: \_\_\_\_\_

HKID Card No.: \_\_\_\_\_ HKMA Membership No.: \_\_\_\_\_

Company: \_\_\_\_\_

Address of Company: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Email: \_\_\_\_\_

#### Declaration

I authorize the HKMA to use my data to keep me informed of any direct marketing information including training and education programmes, awards and competitions, membership, alumni, promotional activities and other services and activities that it may arrange.

- I consent.  
 I do not consent.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

- \* Please photocopy for more registration forms if necessary.
- \* No refund will be made after payment, but participants can arrange to have their places substituted should they be unable to attend the seminar.
- \* Bookings will be made on a first-come, first-served basis.
- \* Personal data will be used for the purposes of market research, programme development and direct mailing.
- \* Reservations are subject to confirmation by payment in full prior to programme commencement.