

## “Searching for Excellence Series” (II) SME Seminar – Managing “Unusual Staff”



Both the global and Hong Kong economy continue to weaken in the second half of 2019. The operation of SMEs is getting increasingly difficult. In this connection, **SUCCESS**, in partnership with the **Hong Kong SME Development Federation Ltd**, is holding another 5-part seminar series, inviting experts and senior corporate managers to offer solutions and practical advice on various aspects of SMEs’ operation, with a view to equipping SMEs for the difficulties. **The third seminar will be held on 20 November 2019. An employee counselling expert will share tips on how to understand and manage “unusual staff” in the workplace.**

### Details & Registration



Register Now

- Date:** 20 November 2019 (Wednesday)
- Time:** 3:30 – 5:00 p.m.
- Venue:** Support and Consultation Centre for SMEs  
of the Trade and Industry Department (SUCCESS)  
Room 1301, 13/F, Trade and Industry Tower,  
3 Concorde Road, Kowloon City
- Topic:** **Managing “Unusual Staff”**
- Strategies to understand and manage “unusual staff”
  - Case studies

#### **Speaker:**

*Mr Tommy Wong, Senior Training Consultant*

*Vital Employee Service Consultancy, Christian Family Service Centre*

*Free admission. Please register at SUCCESS website ([www.success.tid.gov.hk](http://www.success.tid.gov.hk)) on or before 19 November 2019 (Tuesday). Registration will close once seats are all taken. Enquiry hotline: 3403 6111.*

*Schedule of coming “Searching for Excellence Series” (II) seminar/workshop is as follows. Registration for the remaining seminars will open later. All seminars/workshop are to be conducted in Cantonese. **Participants attending 3 or above seminars/workshop of the Series will be awarded an Attendance Certificate by SUCCESS and the Hong Kong SME Development Federation Ltd.***

Date	Time	Venue	Topics	Speakers / Instructor
18 Dec 2019	3:00 – 5:00 p.m.	SUCCESS	Design Thinking Workshop	<b>Dr Mak Wai Ming</b> Visiting Lecturer of Institute for Entrepreneurship, the Hong Kong Polytechnic University
13 Jan 2020	2:30 – 5:00 p.m.	Central Library	Team Building	To be confirmed