

Webinar

“Cross-generational Workplace Communication and Mediation”



Registration Method

Interested persons are welcome to attend. Admission is Free.

Please register at SUCCESS website
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Have you ever experienced cross-generational disputes and conflicts in the workplace? In this webinar, expert speakers will introduce the characteristics and differences of the staff in different generations, and share some tips on how to align these staff with company goals and improve the skills for communicating with the staff in different generations. Speakers will also explain how to cope with conflicts, with a view to helping you improve work efficiency and creating a better and harmonious workplace.

Details



Date: 9 October 2020 (Fri)

Time: 3:30 - 4:30 p.m.

Language: Cantonese

- Speaker:
- **Mrs Karen Cheung Dyer**
 - RTHK “Career Muse 360” Guest Speaker;
 - Mediation Director of Career Muse Consultancy; and
 - Accredited Mediator, Hong Kong Mediation Accreditation Association Limited
 - **Ms Natalie Y.P. Wong**
 - RTHK “Career Muse 360” Podcast Organiser, Producer and Host
 - Senior HR Consulting Manager of Career Muse Consultancy; and

Topic: **Cross-generational workplace communication and mediation**

- Characteristics and differences of the staff in different generations;
- How to align staff in different generations with company goals;
- How to improve skills for communicating with the staff in different generations; and
- How to prevent and handle conflicts