





**SME Seminar** 

## "Staying Resilient Series – Human Capital: Motivating Employees"

The business environment for SMEs is rather difficult at the moment. To help SMEs develop strategies in this adversity, the Support and Consultation Centre for SMEs of the Trade and Industry Department, together with the Hong Kong SME Development Federation Limited and the Innovative Entrepreneur Association, is running the "Staying Resilient Series" seminars. With chapters on "CEO Talk", "Finance", "Operation" and "Human Capital", this seminar series seeks to introduce new concepts and positive thinking that address the needs of SMEs in different aspects, with a view to motivating SMEs to stay resilient and overcome challenges. This seminar is the third and the last session of the chapter on "Human Capital". Continuing from the earlier two sessions on searching for talent and recruiting employees, this session will discuss how SMEs could motivate their employees through various means, including salary adjustment, holiday benefits and empowerment. The seminar will also cover training successors to ensure the operation efficiency and continuity of an enterprise.

Detai	ls	Date:	12 January 2017 (Thu)		
		Time:	3:00 – 5:00 p.m.		
		Venue:	Support and Consultation Centre for SMEs of the Trade and Industry Department (SUCCESS) Units 15-18, 23/F, Standard Chartered Tower, Millennium City 1, 388 Kwun Tong Road, Kowloon (MTR Ngau Tau Kok Station Exit A / MTR Kwun Tong Station Exit A2) Cantonese		
		Language:			
		Topic:	<ul> <li>Motivating Employees</li> <li>How to motivate the 'slowed down' employees</li> <li>How to encourage employees to delegate</li> <li>Efficacy of different ways of encouragement and motivation</li> <li>Roles of enterprise owner in motivating employees and related dilemma</li> </ul>		
		Speaker :	<i>Ms Dorothy Wong, Founder and Corporate Trainer, ICC Limited</i> ( <i>Ms Wong has extensive experience in corporate training.</i> She has conducted various training courses for many organisations and enterprises, and was awarded the "Distinguished Trainer" by the Hong Kong Management Association in 2015.)		
Registration		Interested persons are welcome to participate in this seminar. Admission is free.			
		registration for		<b>(.hk)</b> for online registration, or fill in the ine for registration is <b>6 January 2016 (Fri)</b> but by Hotline: <b>3403 6111</b> .	
(Ref: 161206V)			<b>Registration Form</b>	*compulsory	
Name*:	<u>(Mr / 1</u>	Mrs / Miss)		□<20	
Email*:			Tel*:	Fax:	
Address:					
Company: Status*:	Business Owner (Year Established:; No. of Employees:) Managerial Staff Consultant Potential Business Starter (Proposed Year of Establishing Company:) Academic Others				
Industry*:	□Imp □Fina	ort/Export Trade		nts and Hotels	
SUCCESS	]	I have registered	as a member of the Support and Consultation Cer	tre for SMEs of the Trade and Industry Department	
Membership Disclosure*	and ("SUCCESS"). Yes No I agree to register as a member of SUCCESS, and receive information from SUCCESS, for example, news of seminar activities, e-newsletter, etc. Yes No				
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